



Regency House Inc.
Manufacturers of Fine Home Furnishings

August 21, 2009

To whomever it may concern

Regency House Inc. has been working with EZ Worldwide Xpress for over three years trusting the express logistics service with all of our important international and domestic packages. These packages are frequent and sometimes very sensitive. Especially when dealing with Hong Kong and China.

EZ Worldwide Xpress will go the extra mile every time. All I have to do is contact Andrew Vuovolo my shipping representative and he follows up to be sure everything is taken care of. Instances of calling my customers and vendors, explaining to me how to make air way bills, creating them for me, configuring my shipping software, guiding me on service options and kindly reminding me to pay my bills. Everything is done with an emphasis on relationship and caring about the customer. The customer service aspect goes above and beyond the call of duty.

In times of economic crisis EZ Worldwide Xpress still gives me the best service options at the most affordable price every time. The lasting relationship I have with Andrew and a few other members of the team makes all the difference in the world. It is not always just about price and saving, but about being guided in the right direction time and time again. I would not hesitate to recommend EZ Worldwide Xpress for any shipping jib!

Best Regards,

A handwritten signature in black ink that reads 'Barbara Priester'. The signature is written in a cursive, flowing style.

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